

FXNX GLOBAL MARKETS LTD

Privacy Policy

Effective Date: 15 May 2025

1. Introduction

1.1 This Privacy Policy ("Policy") explains how **FXNX Global Markets Ltd** ("FXNX", "we", "our", or "us") collects, uses, stores, shares and protects Personal Data when you visit www.fxn timer.com ("Website"), open or manage an **NX One** trading account, use the **NX AI Assistant**, participate in the **NX Miles** loyalty programme, engage with our partner or promotional schemes, or otherwise interact with us (collectively, the "Services").

1.2 We are incorporated in **Saint Lucia** (Registration No. 2025-00128) with our registered office at **Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia**.

1.3 FXNX is a next-generation forex and CFD broker. Because we provide regulated financial services we must verify your identity and monitor transactions under applicable anti-money-laundering ("AML") and counter-terrorist-financing ("CTF") laws. We do so in partnership with **Sumsub Limited** ("Sumsub"), our third-party Know-Your-Customer ("KYC") and identity-verification provider.

1.4 We recognise the importance of protecting your privacy and we are committed to handling Personal Data transparently, lawfully and in accordance with the **General Data Protection Regulation (GDPR)** where it applies, the **Saint Lucia Data Protection Act 2021**, and other relevant statutes.

2. Definitions

- **Personal Data** – any information relating to an identified or identifiable natural person.



MAIL

admin@fxn timer.com



WEBSITE

www.fxn timer.com

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- **Process/Processing** – any operation performed on Personal Data, including collection, storage, use, disclosure or deletion.
- **Client, you or your** – any natural person who accesses the Website or uses the Services.

3. The Data We Collect

Category	Examples
Identity Data	Full name; date and place of birth; nationality; government-issued ID; facial biometrics (Sumsu); photographs/selfies
Contact Data	Residential & mailing address; email; phone; language
Financial & Trading Data	Bank details; deposit & withdrawal records; trading history; account balance; positions; NX Miles accruals; promo participation
Technical & Usage Data	IP address; browser type/version; device IDs; log-in times; clickstream & behavioural data on Website/MT5/NX AI
Marketing & Comms Data	Preferences for news/promos/surveys; support correspondence
Cookies & Similar Tech	Small files that recognise you, secure sessions, personalise content, analyse traffic (see § 11)

4. How We Collect Data

- **Directly from you** – forms, uploads, competitions, support chats, profile updates
- **Automatically** – trade logs, analytics, cookies, NX AI interactions

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- **Third-party sources** – Sumsub, credit agencies, sanctions/PEP lists, affiliates, PSPs, public databases

5. Legal Bases for Processing

- a. **Contract** – to enter into & perform our Client Agreement
- b. **Legal Obligation** – AML/CTF, financial, tax & consumer-protection laws
- c. **Legitimate Interests** – run & improve business, prevent fraud, develop products, defend claims (balanced with your rights)
- d. **Consent** – certain marketing, non-essential cookies, biometrics; withdraw anytime

6. Uses of Personal Data

- Verify identity & perform due-diligence
- Open, administer & operate trading accounts; process payments; execute trades
- Provide **NX AI** validation, **NX Miles** rewards, partner rebates, promos
- Detect & prevent fraud, market abuse, unauthorised use
- Communicate account info, tech notices, policy updates
- Analyse performance to improve UX & offerings
- Send market commentary, newsletters, promos (opt-in)
- Comply with courts, audits, regulators

7. Disclosure & International Transfers

7.1 We share Personal Data with:

- **Sumsub** (KYC/AML)
- Payment processors, banks, card schemes
- Liquidity providers, prime brokers, counterparties
- Affiliate partners, introducing brokers, marketing agencies
- Analytics, cloud-hosting & IT-support providers (e.g., AWS, Azure)
- Authorities, courts, regulators, law-enforcement when required

7.2 Some recipients are outside Saint Lucia/your country. We use **Standard Contractual Clauses**, intra-group agreements & strong technical safeguards for international transfers.

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8. Security

We apply encryption (in transit & at rest), intrusion detection, least-privilege access, 2FA for staff, regular pentests, and vendor vetting. No system is infallible, but we strive to protect your data.

9. Data Retention

We keep data only as long as needed for the purposes above, legal/accounting duties, and dispute resolution. Identity records are typically stored **five (5) years** after account closure under AML rules.

10. Your Rights

- **Access** – get a copy of your data
- **Rectify** – fix inaccurate/incomplete data
- **Erase** – delete data when no longer required
- **Restrict** – pause processing in certain cases
- **Portability** – receive data in machine-readable format
- **Object** – to legit-interest processing or direct marketing
- **Withdraw Consent** – anytime where consent applies
- **Complain** – to your data-protection authority or the Saint Lucia Commissioner

Requests: privacy@fxnx.com

11. Cookies & Analytics

- **Essential cookies** – core site functions & security
- **Performance cookies** – aggregated stats
- **Preference cookies** – language/layout
- **Marketing cookies** – relevant ads

Control cookies via browser settings or our banner; disabling may degrade site performance.



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12. Direct Marketing

With consent, we send emails/SMS/push about products, promos, education. Opt-out anytime via “unsubscribe” or portal settings.

13. Children

Services not for anyone under **18**. If we unknowingly collected minor data, contact us for deletion.

14. Changes to This Policy

We update periodically for law/tech/business changes. Material updates via email or Website notice; new version effective on the stated date.

15. Contact

Data Protection Officer

FXNX Global Markets Ltd
Ground Floor, The Sotheby Building
Rodney Village, Rodney Bay, Gros-Islet
Saint Lucia

Email: support@fxnx.com

End of Policy

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